

BOUNCE CHILDREN'S FOUNDATION PRIVACY NOTICE

Last Updated: 06/26/2024

This Privacy Notice (the "Privacy Notice") describes the policies and practices regarding data privacy and security of Bounce Children's Foundation ("Bounce," "we" "our," or "us"). This Privacy Notice is designed to inform you about the information we collect, the way we use and disclose that information, and your choices regarding your personal information.

This Privacy Notice applies to the website located at <https://bouncechildrensfoundation.org> (the "Website"). Please review this Privacy Notice carefully. By accessing the Website and providing us with personal information, you acknowledge the applicability of this Privacy Notice.

We may modify this Privacy Notice at any time. We will notify you of any substantive change by posting an updated Privacy Notice on this page. You can determine when this Privacy Notice was last revised by referring to the "Last Updated" date above.

The Website may contain links to information at other websites, including links to Amazon, eBay, Public Good and PayPal, through which you may donate to Bounce, as well as websites that provide services and support to chronically ill children and their families. By clicking on one of these links, you are moving to another website. We encourage you to read the privacy statements of these linked sites as their privacy policies may differ from ours, and we have no control over information that is submitted to or collected by these third parties.

Information We Collect

For the purposes of this Privacy Notice, "personal information" means any information that identifies, relates to, describes, references, is capable of being associated with, or could reasonably be linked, directly or indirectly, to a particular individual or household. Personal information does not include anonymous or non-personal information (i.e., information that cannot be associated with or tracked back to an individual or household).

Personal Information

If you choose to fill out our volunteer form on the Website, we will collect your name, phone number, gender and email address in addition to information about your availability and volunteer preferences. You may download our Volunteer Application from the website. If you choose to apply to be a Bounce Volunteer, you will provide us with additional personal information. Bounce's collection, use, storage and disclosure of that data is subject to the policies and conditions described in the Volunteer Application, including the Volunteer Agreement.

You may choose to provide us with your email address by signing up to receive our newsletter. We will also collect any information you provide if you contact us directly by email, fax or phone.

You may download our Family Membership Application from the Website. If you choose to apply for Bounce Family Membership or choose to refer a child/family to Bounce, you are providing to us sensitive personal information including personal health information. Bounce's collection, use, storage and disclosure of that data is subject to the policies and conditions described in the Family Membership Application, including in the Membership Agreement, and the Bounce Children's Foundation's Terms of Use and Privacy Notice, each of which should be carefully reviewed prior to providing Bounce with any personal information. If you provide us with any personal information, including about another child/family, you agree that you have the right to provide that information to us and have obtained all consents or provided all notices required under applicable law.

You may also choose to provide us with your name, address, email address and phone number through a third party donation website such as PayPal or Public Good. We do not receive any payment card information from these third parties.

Non-identifying Information

In addition to information that you provide us voluntarily, your browser may send us information such as your requests to the Website, Internet Protocol (IP) address, browser type, browser language and the date and time of your request. Although your Website session may be logged, the automatically-collected data will not reveal to us any personally identifiable information about you, and we do not otherwise link this automatically-collected data to any data that is personally identifiable to you.

Cookies and Other Tracking Devices

We may store cookies (e.g., locally stored objects) in your computer's hard drive when you visit the Website. These devices are used to help us speed up your future activities or to improve your experience by remembering the information that you have already provided to us. We use tools, including Google Analytics, to collect non-personal information regarding your use of the Website. Google Analytics collects information such as how often users visit the Website, what pages they visit when they do so, and what other sites they visit prior to or after coming to this site. For more information about Google Analytics, please visit www.google.com/policies/privacy/partners/. You can opt-out of Google Analytics by using the Google Analytics opt-out browser add-on, available [here](#).

At your option, you may block or delete cookies and other devices from your hard drive. However, by disabling such tracking devices, you may not have access to the entire set of features of the Website. For more about cookies, including links to web browser instructions for disabling and managing such tracking devices, visit <http://www.usa.gov/optout-instructions>.

Use of Information

We will only use or disclose your information in accordance with this Privacy Notice or as authorized by you. We may use your information as follows:

- To send information you requested regarding Bounce and its activities;
- To manage volunteer activities and contact volunteers;
- To manage our everyday business needs, such as administration of our services on behalf of Bounce members and communication with our volunteers, donors and friends;
- To respond to your inquiries, directions and requests; or
- As otherwise required or permitted by law.

We do not share your personal information with third parties for their direct marketing purposes. We may disclose personal information to service providers, vendors or other

third parties to help us process, store and protect your personal information and otherwise help us administer our services and communicate with you.

Membership Application

Personal information, provided by you through the Family Membership Application will be used or disclosed for the purposes outlined in the application, including the Membership Agreement. Bounce will never share this information with third parties for their direct marketing purposes.

Data Security

To prevent unauthorized access, maintain data accuracy, and ensure the correct use of information, we have put in place appropriate physical, electronic, and managerial procedures to safeguard and secure the information we collect online. Unfortunately, the transmission of information via the internet is not completely secure. Although we will do our best to protect your personal information, we cannot guarantee the security of your data transmitted to the Site; any transmission is at your own risk.

Data Retention

We retain your personal information so long as necessary for the purposes for which it was collected or otherwise processed. When determining the retention period, we take into account criteria, such as the type of services requested by or provided to you, the nature and length of our relationship with you, use of our Website, and the impact on our services and the Website functionality if we delete your personal information.

Children's Privacy

With respect to children, Bounce only collects contact and medical information about children with written parental consent through the Family Membership Application. We use that information to make an assessment of eligibility for Bounce's services. We do not share it in any other way or with any other parties. We do not give the ability to publicly post or otherwise distribute personally identifiable contact information in any way. Moreover, we retain this information as a part of our [Bounce Alumni Program], which seeks to [goals of program]. We will delete this data at any point upon the written request of the child's parent, legal guardian, or by request of the child

themselves once reaching the age of 18, unless the data is needed to comply with a legal obligation or is needed by Bounce for solely internal uses.

Choices About How We Use And Disclose Your Information

Tracking Technologies and Advertising. You can set your browser to refuse all or some browser cookies, or to alert you when cookies are being sent. If you disable or refuse cookies, please note that some parts of this Website may then be inaccessible or may not function properly.

Do Not Track. We do not currently respond to “do not track” signals as we do not track our users across third-party websites.

Email and Text Communications. If you receive e-mail or text communications from us, you may opt-out by clicking the link in the relevant email or by replying “STOP” in the relevant text communication or by contacting us using the methods described in the “Contact Us” section below.

Contact Us

If you have questions about this Privacy Notice, please contact us by email at info@bouncechildrensfoundation.org or by calling [844-6-BOUNCE \(844-626-8623\)](tel:844-6-BOUNCE).